

# Dorothy Wong

## Product Designer

Solving problems with human-centered solutions.

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### SKILLSET

Product Design  
UX Design  
UX Research  
Personas  
User Journey Mapping  
Storyboarding  
Sketching  
Information Architecture  
Wireframing  
UI Design  
Rapid Prototyping  
Interaction Design  
Usability Testing

### TOOLS

Figma  
Sketch  
Illustrator  
Photoshop  
InDesign  
Axure  
InVision

### LANGUAGES

HTML  
CSS  
Python  
Arduino

### EXPERIENCE

- Albertsons Companies (via TEKsystems) / Sr Product Designer**  
*February 2021 - Present, Seattle, WA*  
Shepard end-to-end product design on cart and checkout experiences across e-commerce responsive web and app digital platforms. Collaborate with cross-functional teams and stakeholders to bring concepts to life quickly.
- Alaska Airlines (via TCG) / Product Designer**  
*July 2019 - January 2021, Seattle, WA*  
Lead research and design on enterprise mobile tools that enable our agents to better serve our customers. Closely collaborate with agile team to build and execute product strategy. Run design team syncs and status reports.
- Starbucks / Digital Product Designer**  
*Oct 2018 - June 2019, Seattle, WA*  
Drove research and design on a cross functional product team that offers a suite of enterprise web and mobile products to 10,000 stores in US/CAN. Created meaningful, human-centered experiences across digital platforms. Worked closely with cross functional teams to define requirements and ship features quickly. Ran weekly design team critiques.
- Microsoft (via TCG) / UX Designer II**  
*Sept 2017 - Sept 2018, Redmond, WA*  
Research and design for internal web-based tools to support Microsoft's cloud infrastructure and operations. Collaborate closely with PMs and engineering to build new platform patterns. Leverage UX research to evaluate existing products.
- Senosis (now Google) + Ubicomp Lab / UX Designer**  
*Jan 2016 - Sept 2017, Seattle, WA*  
Research and design for a suite of mobile health applications for domestic and global audience. Closely collaborated with medical SMEs and product team to develop and test proof of concept.
- City and County of San Francisco / Web Designer**  
*Mar 2015 - Sept 2015, San Francisco, CA*  
Designed responsive Drupal template for large site migration of 100+ agency sites.
- Freelance / Multi-media Designer**  
*Jan 2014 - Sept 2017, San Francisco, CA / Seattle, WA*  
Worked with various businesses on building design solutions and production.

### EDUCATION

- University of Washington / M.S. Human Centered Design & Engineering**  
*2017, Seattle, WA*
- UC Berkeley Extension / Professional Certification, Project Management**  
*2013, San Francisco, CA*
  - With distinction
- UC Riverside / B.S. Business Administration**  
*2008, Riverside, CA*